



Resources for physicians, administrators and healthcare professionals

Support for Frontline Health Care Workers

The United Health Foundation is partnering with the CDC Foundation, Direct Relief and the American Nurses Foundation to support the nation's health care workforce during the COVID-19 crisis. The \$5 million initiative will support the purchase of personal protective equipment (PPE) and supplies, and build a virtual support system to promote mental well-being and resilience. Learn more in the [news release](#).

Home Health Telehealth Services

Last update: April 14, 2020, 11:30 a.m. CDT

UnitedHealthcare will reimburse services provided by home health agencies when rendered using interactive audio/video technology for Medicare Advantage, Medicaid and Individual and fully insured Group Market health plan members. Coverage limitations still apply, as well as any state laws and regulations. Benefits will be processed in accordance with the member's plan.

Cost sharing will be waived for in-network telehealth services for home health services for Medicare Advantage, Medicaid and Individual and fully insured Group Market health plan members, with opt-in available for self-funded employers. This change is effective for dates of service from March 31, 2020 until June 18, 2020, and is subject to extension with additional notice.

UnitedHealthcare will reimburse home health agencies as if the services were rendered in person (place of service home) **when billed with modifier 95**. Please note: Home health agencies that do not participate with Medicare Advantage plans should comply with Centers for Medicare & Medicaid Services (CMS) protocols for telehealth.

Feedback